

**General Assistance / Emergency Rental Assistance:**

Operational Overview

The month of January showed steady use of services and clear focus on helping residents move toward stability. Staff spent time supporting both current and new applicants and as a result people were able to move into more stable or affordable housing. Transportation needs were low, suggesting that other supports may be meeting those needs. Overall, the work during this timeframe reflects a balanced effort between addressing immediate needs and helping people make a lasting improvements in their situations.

Daily Service Metrics

<b>General Assistance Services</b>	<b>Monthly Total</b>
Number of Checks Distributed	32
Total # Case Management Hours	17.5
Total # of Hours with New Applicants	15
Number of New Clients	4
Number of People Transitioned	2
# of People in Affordable Housing	3

<b>Rental Assistance Services</b>	<b>Monthly Total</b>
Number of Households Served	17
Total Households with Disabilities:	4

<b>Rental Assistance Income Category</b>	<b>Monthly Total</b>
Extremely Low (0-31% Median Family Income)	10
Low Income (31-20% Median Family Income))	7

Resource Distribution

<b>General Assistance</b>	<b>Monthly Total</b>
Bus Passes Distributed	2

Operational Challenges

- New language on Rental Assistance applications requires the household be US citizens, when prior to new requirements, clients only needed to live within the City limits of Champaign. This resulted in an inability to serve one client who was referred to us by the Refugee Center.

**Prosperity Gardens:**

Operational Overview

In 2025, Prosperity Gardens served 145 households through SNAP sales at the Champaign Farmers Market. This growth reflects heightened community engagement and demand for fresh produce during winter months as well. A notable event was the launch of our Winter Greens Initiative, a partnership with University of Illinois ACES students, who researched and provided vital data that will enable PG to move forward with providing winter greens to all our neighbors.

Most Recent Daily Service Metrics

<b>Date</b>	<b>Food harvested (lbs.)</b>	<b>Food Donations (lbs.) Daily Bread/Veggie Van</b>	<b>Hours Worked CU at WORK PG</b>
6/2/2025	220	20	24
6/3/2025	0-farmers market day	20	24
6/4/2025	100	20	24
6/5/2025	45	10	24
6/6/2025	45	10	24
<b>Total</b>	<b>400lbs</b>	<b>80lb/week</b>	<b>120/week</b>

Resource Distribution

- 4,200 lbs. of fresh vegetables and fruits
- 33 Farmers Markets Attended
- \$5,000 grant through the CU School Foundation was awarded to READY and the Township for the educational green house on N. First Street at Prosperity Gardens.
- 4,320 Employee hours during our 9-month Co-Hort
- Partnerships with READY Program and CU at Home provided many hours of their valuable time.

Operational Challenges

- Weather impact reducing weekly hours
- Lack of funding

**Strides Emergency Shelter:**

Operational Overview

During January 2026, staff and guests had adjustments in service locations and logistics due to the completion of a flooring project. During this time, there were areas that were closed for renovation, but all spaces guests use for sleeping and daytime were open during the project. Case Managers complete their first 8-week internal programming covering four of the 8 dimensions of Wellness.

Daily Service Metrics

Services Provided	Monthly Total
Intakes Completed	18
Centralized Intakes Submitted to Coordinated Entry	15
Internal Program Participants	182
Annual Bus Passes	13
Bus Tokens Provided	18
Shelter Diversion Transportation	1
Transition to Long Term Housing	2
Notary Service for DMV, Birth Certificate	7
Day Center Visits -Community Wednesdays	20

Strides Bed Usage	Men	Women	Total
Beds Utilized - Night	1441	565	2006
Average Nightly	46.5	18.2	64.7
Unduplicated	95	56	151
Bed Utilized – Day	179	84	263
Average Daily	5.8	2.7	8.5
Unduplicated	11	4	15

Rapid Rehousing	Current Enrollment	Participant Exits	Currently Housed	Looking for Housing
	3	0	2	1

### Resource Distribution

- Each nightly guest is provided options for microwavable dinner and breakfast.
- 600 laundry pods were provided for both guest and Strides linen.
- Spaces were revitalized and usage adjusted to streamline an inventory space for staff to access and record items being utilized.
- All guests receive basic hygiene products and access to clothing during services.

### Operational Challenges

- Winter Weather spiked needs in service
- Availability of Affordable Housing in Champaign County
- Flooring renovation separating the working space among staff
- Three guest laundry dryers were inoperable.

### **City Assessor's Office:**

#### Operational Overview

We received building permits from Building Safety for the month of January; there were only ten new permits relevant to our work this month. We are finishing up the last of our viewing and measuring for 2026 work (based on construction completed in 2025) and are preparing those values to be finalized. We made phone calls with reminders to any senior citizens that had not turned in their 2025 exemptions in an effort finish last year's work and get ready for 2026 exemption papers to be mailed in March. All but about 75 out of 4200 seniors that have applied turned their 2025 paperwork in. We send two extra reminders throughout the year to anyone missing forms before we make phone calls. We encourage any homeowners over the age of sixty-five to make sure they are up to date on their property tax exemptions and are receiving every exemption they are eligible for. There have been about seventy-five property sales in the township so far this year. We've added these to our sales ratio study and updated our records accordingly.

#### Operational Challenges

We've had a difficult couple of months with the software program we use for property valuation, Devnet. We've worked with them on bug fixes and improvements, but we were unable to use the program properly for much of January and February, which has set our work back.



Township Operations Report  
Reporting Period: January 1, 2026-January 31, 2026

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